

Restricted Profiles, Non Restricted Possibilities

ZEUS[®] with Modules Time Management, WebWorkflow and Access Control at the Commerzbank International S.A., Luxembourg

The imposing building of the Commerzbank International S.A. in Luxembourg is an architectural achievement which impresses through its opulent style.

Perfectly integrated into this modern atmosphere are the ISGUS terminals for time management and access control.

With 400 employees, the bank core business is to generate profits with private & corporate banking, precious metal businesses, investment funds and treasury bonds.

It goes without saying that security is an essential element of any banking environment with principle requirements of alarm management and electronic access control as Uwe Donell, Administration Manager of the bank.

Udo Philipp, manager of the sales and service centre ISGUS Zeitmanagement GmbH in St. Ingbert in the South of Germany, states that 200 individual access profiles have been defined and tailored to personal needs from the standard profiles of the bank's respective departments:

During this particular time range the employee is authorised to be present within his department. Once the time range has elapsed, the authorisation will automatically be revoked.

Identification is made on the terminals with proximity readers and contact free transponder badges carrying a photo of the employee. They are multifunctional badges used for both access control and time management. The badges also incorporate a magnetic stripe which is used for canteen data, thus enabling the employee to use one badge for three different applications. The system is connected to the building security system and if this system is active, any access attempt will be refused by the readers.

The time profiles are also restricted. Beyond regular working times, the doors remain closed for most of the employees. However, in the evening they are open for the cleaning staff and they are open around the clock for security staff.

One of the big advantages of the system, pointed out Uwe Donell, is the control of accesses via the diary function. This means that it is possible to assign non-scheduled authorisations for a specific time range over any period. If for any reason an employee must work longer than the assigned bandwidth, they will request the corresponding access authorisation. Once the request has been approved, it is transferred to the system and the security service is also informed.



Uwe Donell demonstrates the access control system.

Time Management is made via IT800 terminals. Elke Igelmund from the Change Management Department was a key member of the Commerzbank project team and appreciates that it was possible to define 80 different time patterns catering for flexitime, full time, part time, shift work, overtime, holidays, breaks and training requirements. With the WebWorkflow module, the era of paper based absence and update requests is over.

Requests for holidays or booking update requests are handled in a clear and easy manner. Once the request has been approved by an authorised person, it is automatically entered into the ZEUS® system and the employee is notified via e-mail.

There are 70 authorisation patterns available and the sick note is the only paper document still existing. Comprehensive reporting functions complete the picture enabling the customer to create specific reports, which are used for analysis and management reporting.



243 terminals have been installed in the buildings complex.



Uwe Donell appreciates the multi-company feature of the software which enables the user to transfer employee data within Time Management and Web-Workflow to separate destinations (companies). This is very important for the Commerzbank International S.A. because they

have three additional offices in the same building and is also the reason why the access control module, as well as data management was extended to all companies.

Altogether, the ZEUS® project is a big success for all parties involved: on one side for Udo Philipp having a prestigious customer on his reference list and on the other side for the Commerzbank International S.A. being in the position to benefit from an individually tailored effective solution.



Elke Igelmund from the Change Management in conversation with Udo Philipp, branch manager of the ISGUS Sales and Service Center, is highly pleased with the new and comfortable solution.